

Ivan du Plessis

Technical Support Specialist | 📍 Southeast Asia-based | Open to APAC & EMEA Time Zone Roles
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Hi Hiring Team,

I'm Ivan du Plessis — a Technical Support professional with over a decade of experience helping businesses, from family-run operations to SaaS companies and digital agencies, deliver smooth and reliable technical support that keeps systems running and clients satisfied.

I troubleshoot complex technical issues, configure systems, manage CRMs, and optimize workflows with speed, accuracy, and empathy — ensuring customers stay productive while internal teams remain focused. I also create step-by-step guides, video tutorials, and repeatable processes that reduce downtime and improve operational efficiency.

You can view my portfolio and real examples of my work here:

👉 ivantraining.com/technical-support-resume/

I'd welcome the opportunity to support your team and contribute from day one. I'm available to start immediately.

Thank you for your time,
Ivan du Plessis

